



L3HARRIS™

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Factory Repair and Return

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U.S. DEPOT REPAIR FLAT RATES FOR RADIOS

Effective 4/6/2020

XG-25P	\$595	XG-75P	\$675	XG-100P Unity Portable	\$825
XG-25M	\$675	M5300 / M7300 / XG-75M (Control Head not included)	\$775	XG-100M Unity Mobile (Control Head not included)	\$875
XG-15P	\$525	CS7000 Desktop Station (Mobile not included)	\$495	VTAC / VRBS	\$1375
P7300	\$675	CH721 Control Head	\$495	CH-100 Unity Touchscreen Control Head	\$495
P5300 / P5400 / P5500	\$625	XL-200P/185P	\$695	Harris Tait TP91	\$400
Harris Tait TP93	\$350	Harris Tait TP94	\$350	Harris Tait TP81/82	\$300
Harris Tait TM81/82 Radio ONLY	\$300	Harris Tait TM81/82 Control Head ONLY	\$180	Harris Tait TM91 Radio ONLY	\$400
Harris Tait TM93/94 Radio ONLY	\$350	Harris Tait TM93/94 Control Head ONLY	\$180	Harris Tait TM91 Control Head ONLY	\$200

Important Information

- 90-day warranty applies to all Terminal and Infrastructure repairs.
- Infrastructure repairs are based on time and material. Flat rates do NOT apply
- All terminal repairs not listed above are subject to the current hourly labor rate plus parts (where available).
- **Evaluation fee is applicable for units sent in for repair. (\$125.00 per item)**
- **Mobile radio units are subject to evaluation fees to both control head and main body, if sent in.**

Flat Rate Pricing

- Applies to terminal repairs which have become defective through normal wear and use.
- This does not include the following:
 - Repair of damage due to tampering, multiple defects, or physical damage/water damage.
- Accessories:
 - Accessories are **not** repaired and should **not** be returned (except for PA cabling).
 - Accessories consist of:
 - Microphones, lanyards, antennas, batteries, mounting brackets, radio cabling, filter assemblies, chargers, speaker-mics, HHC, etc.
 - Harris Corporation is not responsible for lost accessories.
- **Expedited two-day turn time is available for repairs for an additional charge of \$125.00**
 - Does not include transportation time.
 - Expedited repairs must be requested prior to issuance of the Return Material Authorization number.
 - **NOTE:** Harris/Tait radios currently excluded from this offer.

Contact the Customer Care Center for a Return Material Authorization (RMA)

-- Or --

Go to <http://www.pspc.harris.com/Customerservice/default.asp> to submit your request on line.

Harris Corporation retains the right to change pricing without notice.