

# ENTERPRISE INFRASTRUCTURE SOLUTIONS (EIS)

# Information Technology Services for Federal Government Agencies

Agencies need cost-effective telecommunications and network services for effective acquisition planning and enhanced operations.

# WHAT IS EIS?

EIS is the successor to NETWORX, an Information Technology Services contract vehicle for government agencies. L3Harris Technologies is a leading technology innovator, solving customers' toughest mission-critical challenges by providing solutions that connect, inform and protect, and is the first large system integrator to be a prime contractor on GSA's IT services contracts.

EIS includes mandatory services across 929 Core-Based Statistical Areas (CBSAs) across the United States. The team includes a mix of national, regional and local carriers that provide competitively priced services with physical carrier diversity in all 50 states

and U.S. territories. This allows low-risk transition of voice and data services, tailored enterprise solutions that include scalability, the reuse of Government Furnished Equipment (GFE), and migration to new technologies. L3Harris offers investment and proven people, processes and tools to deliver a wide range of telecommunications and IT infrastructure services with a higher level of customer service and performance than other EIS prime contractors. The team has a proven track record of applying a solid understanding of Agencies' missions to architect enterprise solutions with a government-wide reputation for making a customer's goal an L3Harris goal to guarantee on-time solution delivery.





#### **FEATURES**

- Next generation infrastructure solutions
- > Catalog with multiple services and suppliers
- > Service-related labor
- Commercial standards and offerings

#### **BENEFITS**

- > Better service selection through large portfolio
- One single procurement instead of many
- Single provider framework for design, implementation and life cycle management
- Best procurement value through competition



#### **SERVICE OFFERINGS**

EIS offers a wide range of modern IT solutions which can be tailored to meet an Agency's mission requirements. Solution service offerings include:

GENERAL	
Data	Ethernet, VPN, Internet Protocol and other means of information sharing
Voice	Telephony features using Voice over Internet Protocol (VoIP)
Collated Hosting	Servers, routers and load balancers
Wireless	Mobile device services ranging from 2G to 4G LTE
Managed Services	For mission-tailored networks, modernization objectives and enhanced Operational/Security monitoring
Access Arrangements	Connects Service Delivery Point (SDP) at an agency to POP on the contractor's network
Service-Related Equipment	Switches, routers, telephones, etc.
Service-Related Labor	Assistance in implementing EIS services
Cable and Wiring	Installation services for any kind of connectivity

GOVERNMENT OBJECTIVES	
Objectives	L3Harris Value Proposition
Service Continuity	> Evolving/continuous incorporation of new technologies
	> Technology Integration Lab for latest technology assessments
Highly Competitive Prices	> Best value services for the most competitive price business model
	> Ability to compete amongst suppliers to secure best price
	> Built-in analysis process to propose economical solutions that reduce implementation costs and Agency prices
High Quality Service	> Optimization of the value of commercial services
	> Meaningful Service-Level Agreements and performance metrics
	> Proven focus on customer missions and strategic partnerships
Full Service Vendors	> Vendor-agnostic Critical Network Service Provider
Operations Support	> Customization and tailorable "glueware" solutions for Operations
	> Existing Network Operations Center and Security Operations Center (NOC/SOC)
	> Globally-deployed workforce and centralized Operations and Distribution Depot locations
Transition Assistance and Support	> Experience transitioning nationwide Enterprise Networks to better align with Agency missions

# **EIS SUPPLIERS**

L3Harris has selected a series of leading experts across multiple industries to guarantee quality service and task order completion.

See the entire list of suppliers or learn more about the vehicle at Harris.com/EIS.

# Enterprise Infrastructure Solutions (EIS)

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