



L3HARRIS.COM

## SUPPORTING WESCAM MX™-SERIES SYSTEMS. GLOBAL MAINTENANCE AND REPAIR LOCATIONS.

Maximizing Operational Availability.  
Reducing Repair Turnaround Time.

L3Harris invests heavily in its customer care ecosystem – a network designed to increase operational availability, minimize repair turnaround time, reduce total cost of ownership and minimize administrative delays.

At the backbone of this support structure are WESCAM Authorized Service Centers (WASCs) strategically located across six continents.

### MAINTENANCE AND SERVICE CONTACT INFORMATION

For immediate maintenance/service assistance for your WESCAM MX system, please contact us:

- > Within North America:  
+1-888-5WESCAM (593-7226)
- > Outside of North America:  
+1-905-633-4175
- > support.wescam@L3Harris.com

### FIELD SERVICE REPRESENTATIVE DISPATCH INFORMATION

Available for dispatch 24/7 from any WASC location is a team of trusted field-service representatives (FSRs). FSRs are available for on-site repairs and are backed by a larger team of engineers, technicians and service specialists – ready to deliver world-class service.

To request an FSR, please follow the process outlined below:

Call or email L3Harris Customer Service

- > Within North America:  
+1-888-5WESCAM (593-7226)
- > Outside of North America:  
+1-905-633-4175
- > Email: support.wescam@L3Harris.com

**Important:** Have your serial number and/or part number available so the technician can pull needed records from the system. If possible, have a copy of the error codes you've encountered or be able to explain the error you have encountered.



### SERVICE CENTERS ACROSS SIX CONTINENTS

- > Supporting a globally diverse customer base
- > Factory-trained, certified WESCAM MX-Series technicians
- > Maximizing operational availability
- > Reducing repair turn-around time



**L3HARRIS™**  
FAST. FORWARD.

# GLOBAL REPAIR CENTER LOCATIONS



## WESCAM MX™-SERIES AUTHORIZED SERVICE CENTERS

Strategically located WESCAM MX-Series repair centers that maximize operational availability and reduce repair turnaround time.

COUNTRY	WESCAM MX-SERIES AUTHORIZED SERVICE CENTERS AND WEBSITES	KEY CAPABILITIES
Abu Dhabi, U.A.E.	<a href="#">Abu Dhabi Autonomous Systems Investments Co. LLC</a>	Advanced Repair and Field Support
Cairns, Australia	<a href="#">Cobham Aviation Services</a>	Advanced Repair and Field Support
Donnington, England	<a href="#">Defence Electronics &amp; Components Agency</a>	Advanced/Basic Repair and Field Support
Riyadh, Saudi Arabia	<a href="#">Advanced Electronics Company Limited (AEC)</a>	Advanced Repair and Field Support
Madrid, Spain	<a href="#">Europeans Optronic Services SL.</a>	Advanced/Basic Repair and Field Support
Cheltenham, England	<a href="#">HeliMedia Ltd.</a>	Basic Repair and Field Support
Amman, Jordan	<a href="#">King Adbullah II Design &amp; Development Bureau</a>	Basic Repair and Field Support
Mason, Ohio, U.S.A.	<a href="#">L3Harris Technologies</a>	Advanced/Basic Repair and Field Support
Donauwörth, Germany	<a href="#">Telemeter Electronic GmbH</a>	Basic Repair and Field Support
Tokyo, Japan	<a href="#">Totsu International Co. Ltd.</a>	Model 16/MX-10 Support and Field Support
Yaugji-Myeon, Cheoin-Gu, Yongin-Si, Gyeonggi-do, South Korea	<a href="#">Korea Elecom (KEC)</a>	Advanced/Basic Repair and Field Support
Burlington, Ont., Canada	<a href="#">L3Harris Technologies</a>	Advanced/Basic Repair and Field Support



WESCAM MX-Series Authorized Service Centers

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