

US DEPOT REPAIR FLAT RATES FOR RADIOS

Effective 5/1/2023

Portable Radio	Rate	Mobile Radio	Rate	Control Head / Other	Rate
XG-75Pe Immersion	\$875	XL-200M / XL-185M (Control Head NOT included)	\$1,175	CH100 Control Head (Touchscreen)	\$600
XG-75Pe	\$775				
XG-75P Immersion	\$875	XG-25M	\$750	CH721 / XG-25M (Control Head)	\$550
XG-75P	\$775				
XG-25P	\$650	M7300 / XG-75M (Control Head NOT included)	\$900	XL-185M / 200M (Control Head)	\$600
XG-15P	\$650	VRBS	\$2,000	CS7000 Desktop Station (Mobile NOT included)	\$800
XL-200P / 185P Immersion	\$1,000	XG-100M Unity Mobile (Control Head NOT included)	\$1,200		
XL-200P / 185P	\$825				

IMPORTANT INFORMATION

- 90-day warranty applies to all Terminal and Infrastructure repairs.
- Infrastructure repairs are based on time and material. Flat rates DO NOT apply.
- All terminal repairs not listed above are subject to the current hourly labor rate plus parts (where available).
- **Evaluation fee is applicable for units sent in for repair. (\$150.00 per item)**
- **Mobile radio units are subject to evaluation fees to both control head and main body, if sent in.**

FLAT RATE PRICING

- Applies to terminal repairs which have become defective through normal wear and use.
- This does not include the following:
 - Repair of damage due to tampering, multiple defects, or physical damage/water damage.
- Accessories:
 - Accessories are **not** repaired and should **not** be returned to the Service Depot.
 - Accessories consist of:
 - Microphones, lanyards, antennas, batteries, mounting brackets, radio cabling, filter assemblies, chargers, speaker-mics, HHC, etc.
 - **L3Harris Technologies is not responsible for customer accessories sent to the Service Depot.**
- **Expedited two-day turn time is available for in-house repairs for an additional charge of \$200.00.**
Expedited fees apply to all internal repairs, regardless of Warranty or Service Agreement Status.
 - Does not include transportation time.
 - Expedited repairs must be requested prior to issuance of the Return Material Authorization number.

Contact the Customer Care Center for a Return Material Authorization (RMA)

Or

Go to <https://www.l3harris.com/all-capabilities/pspc-customer-care> to submit your request online.

L3Harris Technologies retains the right to change pricing without notice.