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## **WELCOME TO L3HARRIS – SUPPLY CHAIN**

IMS - L3HARRIS / L3Harris Technologies MARITIME – MARITIME SENSORS - Northampton

**GERRY GROVE | Manager Supplier Operations** 

6/21/2023 Rev-E



L3Harris is committed to being a company of the highest quality in every aspect of its business activity. This encompasses serving our customers' needs by developing higher quality products, at lower costs, while shortening the product- to-market cycle.

Inherent in that commitment is our goal for satisfying the expectations of stakeholders who have a vested interest in the success of the company. Suppliers are a vital part of our resources.

Our vision as it applies to suppliers is to develop and maintain mutually beneficial partnerships with companies who share our commitment to achieve ever- increasing levels of customer satisfaction through continuing improvements in quality, service, timeliness and cost.

L3Harris Values: Acting with INTEGRITY in all our business dealings, exceeding our customers' expectations through operational EXCELLENCE, and demonstrating RESPECT to all those we interact with, is essential to maintaining a lasting and solid reputation.



L3Harris firmly believes that suppliers can contribute significantly to our ability to exceed our customer expectations.



Our relationships with suppliers will be sincere and embrace the highest principles of purchasing practices, and will focus on developing winning business arrangements that benefit all parties.



- The expectations that we have identified for ourselves are the same set of expectations that we have for our suppliers.
- Our expectations are based on:

 $\sqrt{\text{Quality:}}$  Compliance at all times with customer requirements and maintaining a 99.8% scorecard rating or above  $\sqrt{\text{Delivery}}$ : Meeting or exceeding product and schedule requirements and maintaining a 99.5% scorecard rating or above  $\sqrt{\text{Cost}}$ : Pricing that contains reasonable profit margins with minimum total cost

It is important for suppliers to maintain the level of performance to continue a healthy supplier/partnership relationship with L3Harris. Falling below the quality and delivery expectations could result in a loss of business with L3Harris and new RFQ opportunities.

Supplier performance in these areas plus a strategy for continuous improvement will allow L3Harris and our suppliers to solve problems together while exceeding customer expectations. L3Harris recognizes the value of having suppliers who are committed to providing quality goods and services in a timely manner.



#### Suppliers shall provide supporting documentation as requested:

- W-8 or W-9 (two types, www.irs.gov)
- Applicable Financial Questionnaire
- Small Business Certifications
- Supplier's legal name and addresses for orders and payment remittances
- Sales representative for orders and contact information
- Quality Survey and QMS Certifications
- Supplier Representations and Certifications must be completed annually for any US Gov't. contract prior to PO award.
- Suppliers must provide applicable NAICS code identification and corresponding Small Business Administration (SBA) Size Standard (either in Millions of \$'s or No. of employees) in support of Small Business requirements at time of RFQ and confirmed at time of award

#### **Certifications and Representations (Gov't or Commercial)**

#### International Traffic in Arms (ITAR) Regulation

- Manufacturers of defense items and providers of defense services must be actively registered with the US Department of State, Directorate of Defense Trade Controls (DDTC) to receive any drawing ITAR stamped.
- In order to receive any Distribution D drawings, suppliers must be registered as a DOD contractor on the System For Award Management (SAM).
- Note: not required for commercial items that have not been designed or modified for a defense purpose

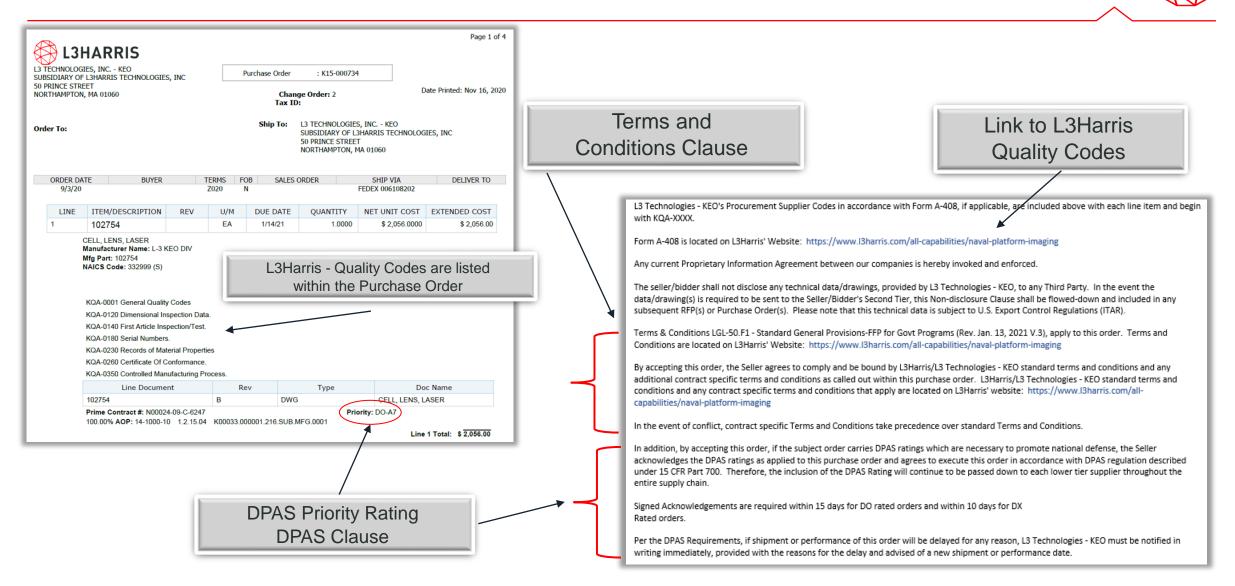


The Defense Priorities and Allocations System (DPAS) is used to prioritize national defense-related contracts/orders throughout the U.S. supply chain in order to support military, energy, homeland security, emergency preparedness, and critical infrastructure requirements. The DPAS can also be used to provide military or critical infrastructure assistance to foreign nations. <u>DPAS must be flowed</u> <u>down to all sub-tier suppliers as well.</u>

We have provided a link to the <u>DPAS training course</u> designed to assist any company that receives priority rated contracts, subcontracts, or purchase orders from the U.S. Government or from U.S. Government contractors. The goal of this course is to provide the basic understanding of the DPAS as well as provide a guide for applying the DPAS to contracts and purchase orders.

We hope you will find the content relevant, easy to use, and beneficial as we carry out our mission of supporting military, energy, homeland security, emergency preparedness, and critical infrastructure requirements through the DPAS.

### L3Harris – Navigating the Purchase Order



# **Shipments and Invoicing**



- Supplier should maintain accurate shipping and delivery dates
  - Receiving hours are 6:00 a.m. 3:30 p.m. M-TH and 7:00 a.m. 4:00 p.m. on open Fridays
  - Supplier PO Due Date is measured by physical receipt at Northampton dock (Early deliveries are accepted and encouraged)
- Preferred method of shipment is FedEx Ground Collect in accordance with L3Harris supplier routing instructions
- Any invoicing required should be sent directly to <u>apinvoices@I3harris.com</u> if unable to email invoices, send via mail to L3Harris, PO Box 9302, Rockwall Texas, 75087-9302





- Suppliers are responsible to provide material in accordance to the purchase order requirements.
- Suppliers do not have Material Review Board (MRB) authority over L3Harris requirements.
  - Use and/or Repair dispositions require L3Harris authorization
- Shipment of nonconforming product is not allowed without an approved Vendor Disposition Request (VDR).
- When requested, Suppliers are obligated to perform a Root Cause and Corrective Action investigation for nonconforming material detected at L3Harris.
- The VDR and CAR forms are available at <a href="https://www.l3harris.com/all-capabilities/naval-platform-imaging">https://www.l3harris.com/all-capabilities/naval-platform-imaging</a>
  - Submissions are to include the following:
    - ✓ Root Cause of the nonconformance(s)
    - ✓ Permanent Corrective Action taken to eliminate the causes of the nonconformance(s) to prevent recurrence
    - ✓ Documentation to demonstrate corrective actions have been implemented.
- VDR closure will require L3Harris-Northampton audit / verification of effectiveness of the Corrective Actions.

Note: Late or inadequate responses will result in negative scorecard deductions



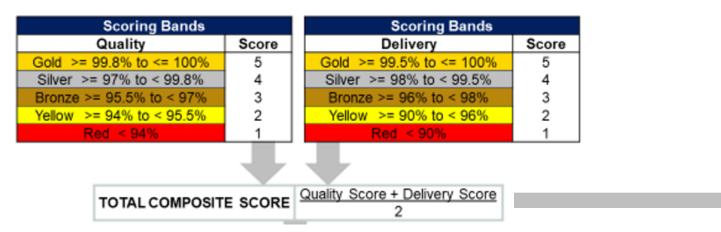


- <u>Vendor Disposition Request (VDR)</u> This form should only be used by L3Harris Vendors to document an advanced request to furnish parts or materials which contain discrepancies. Used to submit vendor caused nonconformance's, material does not meet L3Harris Purchase Order requirements.
- Vendor Request for Information (RFI) This form should only be used by L3Harris Vendors who have questions about products they're currently building for L3Harris. Used to submit technical or quality questions related to the L3Harris Purchase Order requirements.
- <u>Manufacturability Improvement Recommendation (MIR)</u> This form should only be used by L3Harris Vendors recommending design changes which could result in reduced cost and/or lead times or improve the overall quality of the parts. Used to submit observed gaps / omissions related to the L3Harris Purchase Order requirements.
- Corrective Action Request (CAR) Response This form should only be used by L3Harris Vendors who are providing a response to a L3Harris request for corrective action.

# **Supplier Rating System**



- L3Harris-Northampton has implemented a new Supplier Rating System. The Supplier Scorecard will
  collect quality and delivery performance data from all suppliers of material intended for use by L3Harris
  programs engaged in the production and delivery of contractual end items.
- The quality and delivery performance data is gathered from 12 months of procurement activity; numerical ratings are based on:
  - Delivery performance of material
  - Rejection reports
  - Supplier response to SCARs



Scoring Bands						
Overall	Score					
Gold	5					
Silver	4					
Bronze	3					
Yellow	2					
Red	1					

# **Supplier Rating – Quality Score**



Le	egend		
Quality %	Score	Rating	min(55,
99.8% to 100%	5	Gold	min(10,
97.0% to 99.8%	4	Silver	mine10,
95.5% to 97.0%	3	Bronze	
94.0% to 95.5%	2	Yellow	min(25,
< 94.0%	1	Red	100 - ( <mark>1</mark>

### Ratings

	Formula										
min(55,	55.	(	184 Receiving Rejects	+ 2	. 124 Line Rejects	)	/	13,079 Quantity Received	)	=	1.817 Reject Penalty Points
min(10,	1.		Correct	<b>1</b> ive Ac	tions		/	<b>1</b> Suppliers	)	=	1.000 SCAR Penalty Points
mine10,	2.		O Corrective Actions Late				/	<b>1</b> Suppliers	)	=	0.000 Late SCAR Penalty Points
min(25,	10.	(	1 Customer Escapes	·	Aging Factor*	)	/	<b>1</b> Suppliers	)	=	3.333 Customer Escape Penalty Points
100 - ( <sub>Rejec</sub>	<b>1.817</b> t Penalty	Points	+ <b>1.000</b> SCAR Penalty Point	з + L	<b>0.000</b> ate SCAR Penalty Po	ints +	Cus	3.333 tomer Escape Penalty Point	s )	=	93.85 % Red Total Quality % Points Rating

#### Scoring Example

	Quality Metric Definitions
Metric	Definition
Receiving Rejects	Quantity of defective units found by Harris during receiving inspection.
Line Rejects	Quantity of defective units found by Harris during manufacturing process.
Quantity Received	Total parts received, for comparison with quantities rejected during receiving inspection and manufacturing. This number does not subtract parts that Harris returned. ('return' is different than 'reject'.) If Harris received 10 parts and 'returned' 1, "Quantity Received" is still 10. The individual receipts in the supporting details might show negative quantities for returns, but these quantities are not aggregated together with the positive values.
Corrective Actions	Corrective Actions with notable, negative impact to Harris business. This is the total number of Corrective Actions that are configured to impact the scorecard.
<b>Corrective Actions Late</b>	Corrective Actions where a supplier response was not received by the response due date.
Customer Escapes	Count of defects that were found by Harris customers after Harris product shipment. Each escape defect is counted once regardless of quantity of units impacted.
# of Suppliers	In cases where scoring is performed over sets of multiple suppliers, the supplier count measure is used to average the penalty points across all suppliers in the set. (Ignore this measure for single supplier scoring.)
Total Quality % Rating	Categorized ranking based on accumulated penalty points. See rating legend for more info.



Ratings					Scor	ring	Example	9			
Delivery Legend				Delivery Formula							
% On Time	Score	Rating		43,670		90,295		1,940,645		93.10 %	Yellow
99.5% to 100%	5	Gold	1 - (	43,670 Late, Not Received	+	Received Late	)/	Due	=	On Time	Rating
98% to 99.5%	4	Silver									
96% to 98%	3	Bronze									
90% to 96%	2	Yellow									
< 90%	1	Red									

Scoring E	xample
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Delivery Metric Definitions				
Metric	Definition			
Late, Not Received	Quantity past due, still not received by Harris.			
Received Late	Quantity received after the purchase order required due date.			
Due	Total parts due for the given period, received or not. This count is taken before considering returns.			
% On Time	Categorized ranking based on ratio of late receipts to total due. See rating legend for more info.			

# **Supplier Rating – Composite Score**



An overall or composite score is calculated and assigned a color rating based on the supplier's quality and delivery performance.

Suppliers who fall into the "Red" composite Scoring Band will required to develop a recovery plan.

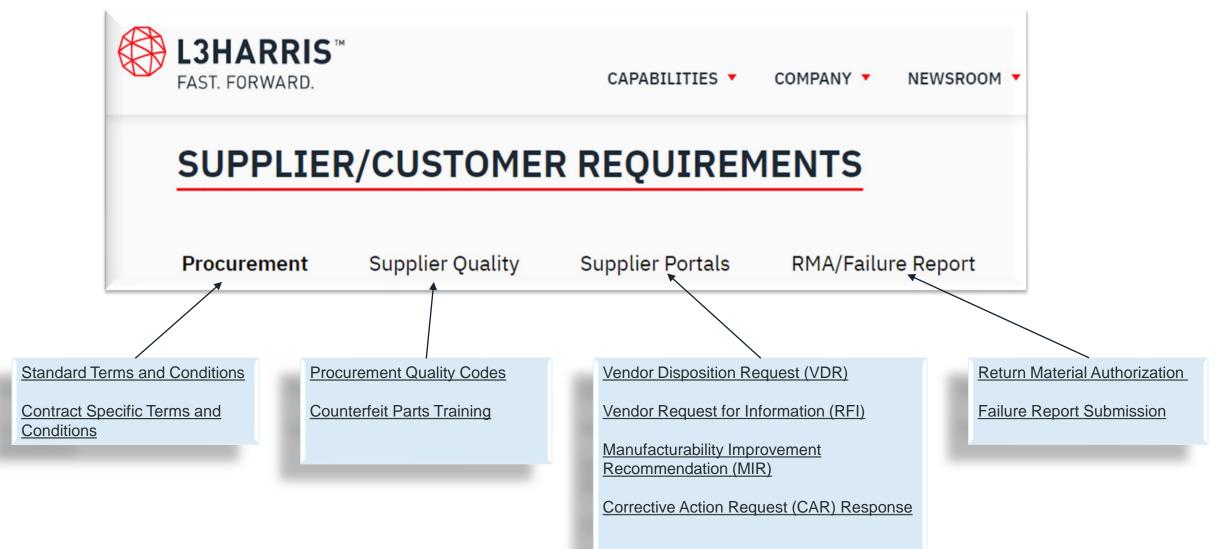
Falling below scoring expectations could result in a loss of business with L3Harris and new RFQ opportunities.

	Scoring Bands							
	Overall	Score						
	Gold	5						
	Silver	4						
	Bronze	3						
	Yellow	2						
-	Red	1						

			expo Material Supplier Scori Formula	WEIGHTED	Score Calculation	Cooring Double
			Formula	Lv1	Score Calculation	Scoring Bands
		Reject Penalty Points	Receiving Rejects + 2 * Line Rejects Quantity Received	55%		
OVERALL	0.000	SCAR Penalty Points	Corrective Actions Suppliers	10%		
	QUALITY	Late SCAR Penalty Points	Late Corrective Actions Suppliers	10%		
		Customer Escape Penalty Points	Customer Escapes * Aging Factor Suppliers	25%		
		QUALITY COMPOSITI	E PERCENTAGE	100%	Quality Score (1-5)	See Quality Chart
	DELIVERY	On Time Delivery Percentage	Late, Not Received + Late Received Due	100%	Delivery Score (1-5)	See Delivery Chart
		TOTAL CO	MPOSITE SCORE		Quality Score + Delivery Score 2	See Overall Chart

### Supplier Web Links - <a href="https://www.I3harris.com/all-capabilities/naval-platform-imaging">https://www.I3harris.com/all-capabilities/naval-platform-imaging</a>









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