



L3HARRIS.COM

GLOBAL MAINTENANCE AND REPAIR FOR WESCAM MX™ SERIES SYSTEMS

Maximizing Availability and Reducing Repair Turnaround Time

L3Harris invests heavily in its customer care ecosystem – a network designed to increase operational availability, minimize repair turnaround time, reduce total cost of ownership and minimize administrative delays.

At the backbone of this support structure are WESCAM Authorized Service Centers (WASCs) strategically located across six continents.

MAINTENANCE AND SERVICE CONTACT INFORMATION

For immediate maintenance/service assistance for your WESCAM MX system, please contact us:

- > Within North America:
+1-888-5WESCAM (593-7226)
- > Outside of North America:
+1-905-633-4175
- > support.wescam@L3Harris.com

FIELD SERVICE REPRESENTATIVE DISPATCH INFORMATION

Available for dispatch 24/7 from any WASC location is a team of trusted field-service representatives (FSRs). FSRs are available for on-site repairs and are backed by a larger team of engineers, technicians and service specialists – ready to deliver world-class service.

To request an FSR call or email L3Harris Customer Service

- > Within North America:
+1-888-5WESCAM (593-7226)
- > Outside of North America:
+1-905-633-4175
- > Email: support.wescam@L3Harris.com

Important: Have your serial number and/or part number available so the technician can pull needed records from the system. If possible, have a copy of the error codes you've encountered or be able to explain the error you have encountered.



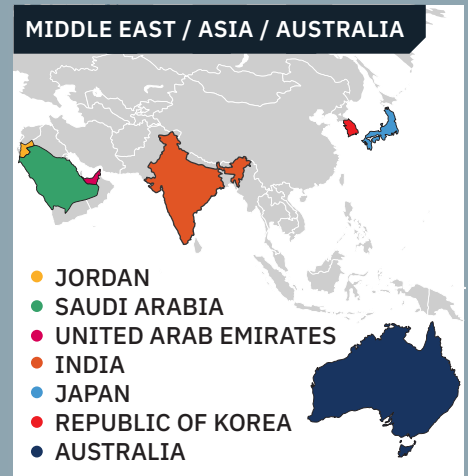
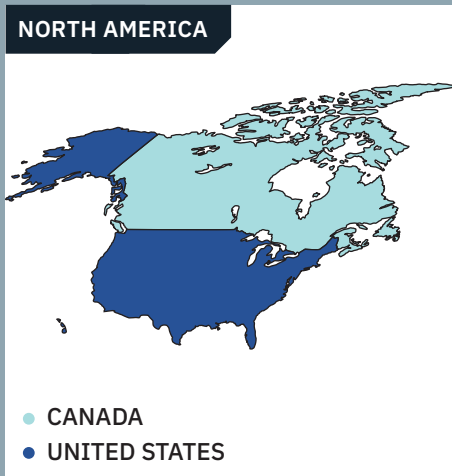
SERVICE CENTERS ACROSS SIX CONTINENTS

- > Supporting a globally diverse customer base
- > Factory-trained, certified WESCAM MX-Series technicians
- > Maximizing operational availability
- > Reducing repair turn-around time



L3HARRIS®
FAST. FORWARD.

GLOBAL REPAIR CENTER LOCATIONS



WESCAM MX™-SERIES AUTHORIZED SERVICE CENTERS

Strategically located WESCAM MX-Series repair centers that maximize operational availability and reduce repair turnaround time.

COUNTRY	WESCAM MX-SERIES AUTHORIZED SERVICE CENTERS AND WEBSITES	KEY CAPABILITIES
Abu Dhabi, U.A.E.	Abu Dhabi Autonomous Systems Investments Co. LLC	Advanced Repair and Field Support
Cairns, Australia	Cobham Aviation Services	Advanced Repair and Field Support
Donnington, England	Defence Electronics & Components Agency	Advanced/Basic Repair and Field Support
Riyadh, Saudi Arabia	Advanced Electronics Company Limited (AEC)	Advanced Repair and Field Support
Madrid, Spain	Europeans Optronic Services SL.	Advanced/Basic Repair and Field Support
Cheltenham, England	HeliMedia Ltd.	Basic Repair and Field Support
Amman, Jordan	Jordan Design & Development Bureau	Basic Repair and Field Support
Mason, Ohio, U.S.A.	L3Harris Technologies	Advanced/Basic Repair and Field Support
Donauwörth, Germany	Telemeter Electronic GmbH	Basic Repair and Field Support
Tokyo, Japan	Japan Aerospace Corporation	Model 16/MX-10 Support and Field Support
Yaugji-Myeon, Cheoin-Gu, Yongin-Si, Gyeonggi-do, South Korea	Korea Elecrom (KEC)	Advanced/Basic Repair and Field Support
Waterdown, Ont., Canada	L3Harris Technologies	Advanced/Basic Repair and Field Support
Bengaluru, India	Merlinhawk Aerospace	Advanced/Basic Repair and Field Support
Bologna, Italy	L3Harris Technologies	Advanced/Basic Repair and Field Support



WESCAM MX-Series Authorized Service Centers

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