



L3HARRIS.COM

GLOBAL MAINTENANCE AND REPAIR FOR WESCAM MX™ SERIES SYSTEMS

**Maximizing availability and reducing repair
turnaround time**

L3Harris invests heavily in its customer care ecosystem — a network designed to increase operational availability, minimize repair turnaround time, reduce total cost of ownership and minimize administrative delays.

At the backbone of this support structure are WESCAM Authorized Service Centers (WASCs) strategically located across six continents.

MAINTENANCE AND SERVICE CONTACT INFORMATION

For immediate maintenance/service assistance for your WESCAM MX system, please contact us:

- > Within North America:
+1-888-5WESCAM (593-7226)
- > Outside of North America:
+1-905-633-4175
- > support.wescam@L3Harris.com

FIELD SERVICE REPRESENTATIVE DISPATCH INFORMATION

Available for dispatch 24/7 from any WASC location is a team of trusted field-service representatives (FSRs). FSRs are available for on-site repairs and are backed by a larger team of engineers, technicians and service specialists — ready to deliver world-class service.

To request an FSR call or email L3Harris Customer Service

- > Within North America:
+1-888-5WESCAM (593-7226)
- > Outside of North America:
+1-905-633-4175
- > Email: support.wescam@L3Harris.com

Important: Have your serial number and/or part number available so the technician can pull needed records from the system. If possible, have a copy of the error codes you've encountered or be able to explain the error you have encountered.



SERVICE CENTERS ACROSS
SIX CONTINENTS

- > Supporting a globally diverse customer base
- > Factory-trained, certified WESCAM MX-Series technicians
- > Maximizing operational availability
- > Reducing repair turn-around time

GLOBAL REPAIR CENTER LOCATIONS



WESCAM MX™-SERIES AUTHORIZED SERVICE CENTERS

Strategically located WESCAM MX-Series repair centers that maximize operational availability and reduce repair turnaround time

COUNTRY	WESCAM MX-SERIES AUTHORIZED SERVICE CENTERS	KEY CAPABILITIES
Riyadh, Saudi Arabia	Advanced Electronics Company Limited	Advanced/Basic Repair and Field Support
Suwon-si Gyeonggi-do, South Korea	AGENCORE CO. LTD	Advanced/Basic Repair and Field Support
Loveland, USA	L3Harris WUSA Air Ops	Advanced/Basic Repair and Field Support
Istanbul, Turkey	Baykar Makina SAN.VE TIC.A.S	Advanced/Basic Repair and Field Support
Bologna, Italy	Calzoni s.r.l.	Advanced/Basic Repair and Field Support
Donnington, England, UK	Defense Equipment and Support DECA	Advanced/Basic Repair and Field Support
Abu Dhabi, UAE	Emirates Advanced Research and Technology Holding L.L.C	Advanced/Basic Repair and Field Support
Madrid, Spain	European Optronic Services SL	Advanced/Basic Repair and Field Support
Donauwoerth, Germany	Global Aviation Systems GmbH a division of Telemeter Electronic GmbH	Advanced/Basic Repair and Field Support
Tokyo, Japan	Japan Aerospace Corporation	Advanced/Basic Repair and Field Support
Bengaluru, India	Merlinhawk Aerospace Private Limited	Advanced/Basic Repair and Field Support
Cairns, Australia	Surveillance Australia PTY Ltd	Advanced/Basic Repair and Field Support
Mason, OH, USA	L3Harris Space and Sensors Technology	Advanced/Basic Repair and Field Support
Gossau, Switzerland	Telemeter Electronic GmbH	Advanced/Basic Repair and Field Support
Tewkesbury, England, UK	L3Harris TRL Technology Ltd.	Basic Repair and Field Support
Waterdown, ON, Canada	L3Harris Technologies	Advanced/Basic Repair and Field Support



WESCAM MX-Series Authorized Service Centers

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