

U.S. DEPOT REPAIR FLAT RATES

Effective 10/15/2026

Portable Radio	Rate
XL-400P	\$1,500
XL-200P / 185P	\$1,000
XL-95P	\$900
XL-45P	\$900
XG-75Pe	\$875
XG-75P	\$875
XG-25P	\$700
XG-15P	\$700

Mobile Radio	Rate
XL-200M / XL-185M LTE (Control Head NOT included)	\$1,500
XL-200M / XL-185M non-LTE (Control Head NOT included)	\$1,200
XM-100M Unity Mobile (Control Head NOT included)	\$1,200
XG-75M (Control Head NOT include)	\$950
XG-25M Unity Mobile (Control Head NOT included)	\$800

Control Head (CH) / Other	Rate
XL-200/185 CH	\$650
XG-25M CH	\$600
CS7000 Desktop Station Repairs Requiring New Main Board (Mobile NOT included)	\$1,650
CS7000 Desktop Station All Other Repairs (Mobile NOT included)	\$1,100
CH100 (Touchscreen)	\$650
CH721 Control Head	\$600

Important Information

- 90-day warranty applies to all Terminal products.
- Infrastructure repair warranty subject to individual Manufacture's terms.
- Infrastructure repairs are based on time and material. Flat rates **DO NOT** apply.
- All terminal repairs not listed above are subject to the current hourly labor rate plus parts (where available).
- Evaluation fee is applicable for units sent in for repair (\$200.00 per item).
- Mobile radio units are subject to evaluation fees to both control head and main body, if sent in.
- Return shipping is included on warranty and maintenance items. Customers are responsible for all inbound shipments and outbound shipping for billable items.

Flat Rate Pricing

Flat Rate Pricing applies to terminal repairs which have become defective through normal wear and use.

- This does not include the following:
 - Repair of damage due to tampering, multiple defects, or physical damage/water damage.
- Accessories:
 - Accessories are not repaired and should not be returned to the Service Depot.
 - Accessories consist of microphones, lanyards, antennas, batteries, mounting brackets, radio cabling, filter assemblies, chargers, speaker-mics, HHC, etc.
 - L3Harris is not responsible for customer accessories sent to the Service Depot.

Expedited Processing

Expedited two-day turn time is available for in-house repairs for an added charge of \$200.00.

- Expedited fees apply to all internal repairs, regardless of Warranty or Service Agreement Status.
- Does not include transportation time.
- For expedited repairs, requests must be made before a Return Material Authorization (RMA) number is issued.

To obtain a Return Material Authorization (RMA), please reach out to our Customer Care Center or submit your request online at <https://www.l3harris.com/all-capabilities/pspc-customer-care>.

Note65lk;hn that L3Harris reserves the right to modify prices without prior notice.