L3HARRIS®
FAST. FORWARD.

TWO47™ SOFTWARE MANAGEMENT SERVICES



One managed software strategy that keeps mission-critical communications current, protected and operational.

Protect Your Investment with Proactive Software Lifecycle Management

Cyber threats continue to evolve while software environments become increasingly complex. Falling behind on software updates, security patching and cybersecurity hardening can introduce operational risk, increase administrative burden and impact system performance.

Two47™ Software Management Services provide a coordinated approach to maintaining software currency, strengthening cybersecurity posture and reducing the workload required to support mission-critical communications systems. By combining software maintenance, automated security updates and proactive cyber hardening into a single managed service, agencies gain a more efficient path to keeping critical communications infrastructure secure, current and operational.

A COMPLETE SOFTWARE LIFECYCLE APPROACH



SOFTWARE MANAGED SERVICES (SMS)

Get the latest software releases, feature enhancements and documentation resources that help maximize system capabilities while keeping software current.



SECURITY UPDATE MANAGED SERVICES (SUMS+)

Automated acquisition, validation, testing and distribution of security patches across supported environments to improve compliance visibility and reduce workload.



VIDA® SECURE SENTRY (VSS)

Proactive cybersecurity hardening through policy updates, configuration guidance and vetted security updates aligned to applicable STIG recommendations.

KEY BENEFITS

- **Maintain Software Currency**
  Stay current with L3Harris software releases, feature enhancements and technology advancements
- **Strengthen Cyber Resilience**
  Reduce exposure to evolving cyber threats through automated patch management and proactive security hardening
- **Reduce Administrative Burden**
  Minimize the time and resources required to manage updates, testing and deployment activities
- **Improve Operational Readiness**
  Help ensure mission-critical communication systems remain secure, reliable and available when needed most
- **Enable Predictable Budget Planning**
  Simplify lifecycle planning with subscription-based software management services designed to reduce unexpected costs

WHAT'S INCLUDED

Software Managed Services

- Periodic L3Harris application software releases for system and programming components
- Access to software enhancements, new features and evolving technology capabilities
- Release notes and feature documentation with each software release
- Installation assistance and software replacement support when needed

Security Update Managed Services (SUMS+)

- Monthly automated patch acquisition, validation, testing and distribution
- Policy-based patching across Windows, Linux and UNIX endpoints
- Compliance reporting and endpoint status visibility
- Accelerated remediation through centralized patch management
- Pre-tested patch deployment designed to support mission-critical operations

VIDA Secure Sentry

- Quarterly policy, configuration and software security updates
- STIG-aligned hardening guidance and vetted vendor-issued security updates
- Support for addressing Common Vulnerabilities and Exposures (CVEs)
- Prioritization and remediation guidance for high-risk vulnerabilities
- Information Security Notices (ISNs) to help keep customers informed of critical cybersecurity issues

Part of the Complete Two47 Services Approach

Software Management Services can be purchased as a standalone offering, providing immediate value through software currency, security updates and cyber hardening. As part of a comprehensive Two47 Services strategy, Software Management Services works alongside Lifecycle Services, Monitoring Services and Installation Services to help agencies maximize system performance, improve resilience and protect their communications investment over the long term.

Join the Two47 Services Advantage

At L3Harris, we understand that lives depend on the performance of your communication systems. That's why Two47 Services delivers a transparent, adaptable and expert approach to maintaining mission-critical communications.

Protect your investment. Strengthen your cybersecurity posture. Keep mission-critical communications performing at their best.

With Two47 Software Management Services, agencies gain a proactive software lifecycle strategy backed by the expertise of L3Harris, helping ensure critical communications systems remain current, secure and operational.

Two47™ Software Management Services

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